

## **GREYSTONE ESTATES WEST DISCOUNT TRASH DISPOSAL SERVICE**

15 April 2013

As a service to the residents of Greystone Estates West, the Home Owners Association (HOA) has negotiated a discounted trash service for any residents interested in participating in this program. Each year, with the annual HOA dues notice, an option will be provided for participation in this program. This service is optional and no resident is obligated to participate. By subscribing to this service, each resident agrees to the following policies associated with this service.

1. The cost of this service for the first year is One Hundred Fifty Dollars (\$150.00). In order to participate in the program, each resident not currently using Deffenbaugh Industries, Inc. needs to contact them and order service prior to **June 1, 2013**. Please call Robin Pruett, at Deffenbaugh, at (913) 745-1839 to initiate your service. If you are already using Deffenbaugh for your trash service, no further action is necessary.
2. The Service Year for this service will extend from June 1 to May 31 of the following year.
3. The discounted trash service is a benefit for those residents who are current with their HOA dues. Any resident with an outstanding balance due on their HOA dues will not be eligible to participate in this program.
4. The contract for trash disposal will be renegotiated every year. There is always the possibility that the annual fee for trash disposal could increase. For the service year ending May 31, 2014, Deffenbaugh Industries Inc. will dispose of your trash for the annual fee of One Hundred Fifty Dollars (\$150.00). For the service year ending May 31, 2015, Deffenbaugh Industries Inc. has committed that if an increase in the service fee is necessary, it will be limited to a maximum increase of 3%. No limitations are stipulated beyond that date.
5. The annual fee required for trash disposal will be published each year with the annual HOA Dues Notice.
6. Deffenbaugh Industries Inc. is the private contractor providing trash disposal service contracted by the HOA. Any problems associated with their service need to be brought to their direct attention. The HOA is not an agent for Deffenbaugh Industries Inc. and will not respond to questions and issues pertaining to the services they provide.
7. The extra fee associated with trash disposal that is collected each year will provide for trash disposal service for one (1) service year. The fee is non-refundable. If, for any reason, a resident decides to cancel trash disposal service, as a part of this program, they acknowledge:
  - a. No portion of the fee they have paid for trash disposal will be refunded to them.
  - b. They must coordinate directly with Deffenbaugh Industries Inc. for the cancellation of service.
8. When new residents move into the neighborhood, the discounted trash disposal service will be presented to them. If the previous resident was a paid participant in the discounted trash disposal service, the new resident will enjoy free trash disposal through the end of the remaining service year. If the previous resident did not participate in the discounted trash disposal service, the new resident will have to arrange their own trash disposal until the new service year begins and they can enroll in the program when they pay their HOA dues.
9. No additional services are being provided by Deffenbaugh Industries Inc., as a part of this program. Residents need to become familiar with the Deffenbaugh Industries, Inc. policies and limitations on trash removal available at <http://deffenbaughinc.com/my-location/85>.